



Project	INSC Project MC.03/10
Title	Training and Tutoring for expert of the NRAs and their TSOs for developing or strengthening their regulatory and technical capabilities LOT 1: Training and Tutoring for Nuclear Regulatory Authorities and their TSO's: Nuclear Safety Regulation, Licensing and Enforcement.
Contract	N° 2011/261-585 (Contract between the EC and ITER-Consult)
Subject	Training Course n. 12 on Public Communication

Task 2 - Training Course
“Public Communication”
Rome – June – 23 - 27, 2014

Minutes

- **Objectives of the Training**
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Objective of the Training - The objective of the training course was to present and discuss the legal basis, the objective, content and responsibility for public information and communication with focus on the role and responsibility of the Nuclear Regulatory Authority. Importance of regulator's communication, involvement of stakeholders, communication requirements, key aspects of communication during siting, operation and decommissioning of a nuclear facility, crisis communication, public information management, while developing a nuclear program were covered with experience from EU countries.

The course had also the objective to give the possibility to the trainees to exercise the learned concepts by performing two practical applications.

The program of the Training Course is attached (Annex 1) and also the daily list of participants (Annex 2).

Synthesis of the training activity - The training course was opened by the TPL Mr. Madonna, who presented the EC INSC program for international cooperation in the field of nuclear safety (EU funds), the training objective and program and the training approach. A short presentation of each of the trainees and their NRA organizations followed.



The importance to conduct the training activity in an interactive way in order to ensure the best transfer of knowledge and practical examples in the Public Communication field was underlined and recommended.

The need for public information and the legal basis for this, the role and the responsibility of the NRA and the EU infrastructure for Nuclear and Radiation Safety and requirements for public transparency were introduced as basic reference.

The tools, methods and approaches for public communication were generally presented. In specific the Regulators tools for public communication with practical examples were illustrated by STUK lecturer. The role of the media in the public information and controls, interaction with media and building collaboration and educating the media were presented according the Finnish Regulator approach and to the international recognised approach.

Three country situations – Finland, Slovenia and Italy with reference to the public information, communication and participation from the regulator’s point of view were presented.

The communication to the public during the different stages of a NF lifetime as siting, operation, decommissioning, in normal and crisis situation were presented.

The IAEA activity and guidelines for public information and communication were presented and discussed. The IAEA specific Extra-budgetary program for activity of Public Communication was submitted to the attention of the trainees.

Two practical applications respectively on “Stakeholder Mapping” and “Elaboration of a Communication Plan” were hold for two separate afternoons. The trainees divided in two groups performed the exercise showing interest to the topics and good team work. The exercise allowed the exchange of views among participants coming from different countries.

The specific lectures, according to the program, were mainly prepared and given by experts from STUK, ISPRA and ITER involving 11 experts and total of 19 lectures /presentations and 2 practical applications.

The following topics were presented in detail (see list of presentation in Annex III) and discussed:

- Need for public information, legal basis, objectives and requirements
- Role and responsibility of the Nuclear Regulatory Authority
- EU infrastructure for Nuclear & Radiation Safety and requirements for public transparency
- Understanding public risk perception
- IAEA role and guidelines for public communication
- Tools, methods and approaches for public communication
- Regulators tools for public communication
- Role of media in public information and communication
- Experience on Public communication (and legal requirements) in Finland
- Communication during siting and operation of a Nuclear Facility
- European opinion on nuclear safety - Recent results of the Eurobarometer



- Communication during decommissioning of a Nuclear facility
- Communication during siting of a waste management facility
- Planning Public Information and Communication while developing a nuclear program
- IAEA INES scale and Crisis communication
- Feedback and lessons learnt from Fukushima
- Experience on Public communication (and legal requirements) in Slovenia
- Experience on Regulatory Public communication in Italy
- IAEA EBP WA 10 – Activity for Public communication on site hazards

During and after each lecture there were questions and a discussion with the trainees answering their questions and providing additional clarifications. Each day was concluded with a summary of the activity performed and related key aspects.

The course has underlined the importance to ensure correct and transparent public information and the progress made in EU in this field with ENSREG initiatives and the content of EU Directives. The trainees have attained the knowledge, and the learning of main aspects, related to the public information activity, requirements and responsibility of the regulatory authority in this respect.

Conclusions – The course took place and was conducted in an adequate and satisfactory way covering, with effective examples and experiences, the main topics of the Public Communication from the Regulatory point of view.

The team of attending trainees (9 experts from Nuclear Regulatory Authority of 7 partner countries: Armenia, Belarus, Ukraine, Vietnam, Indonesia, Egypt and Philippines) has shown to be motivated in following the lectures and participating actively in the practical applications.

Considering the regulatory provenience of the trainees, the training has continuously focused on the role and responsibility of the regulatory authority.

The trainees have shown to be satisfied for the program and the content of the training, they interacting actively with the trainers, asking questions, clarifications and expressing their view and considerations.

They thanked the EC for the opportunity given to participate and recommended this type of Training in future.

At the end of the course a detailed technical questionnaire, covering the main aspects presented by the lectures, has been submitted to the trainees to verify the degree of profit achieved during the course (about 50 questions).

The final opinion of each trainee was collected by the training coordinator Ms. K. Slavcheva as feedback for continuous improvement: they recommended to have a follow-up with additional examples of PI&C of other countries.

The trainees were encouraged to think of how to transfer what they have learned to their management, every day work and country situation.

The material of the training was provided to the trainees as paper copy dedicated folder and in electronic format. The dedicated folder containing the paper version of the training material was highly appreciated by the trainees as a useful one.



ANNEXES

- Annex 1 Training Program
- Annex 2 List of participants
- Annex 3 List of lectures/presentations

Roma, 27.06.2014

Antonio Madonna	ITER (TPL)	<i>Antonio</i>
Nari Nersisyan	ANRA/Armenia	<i>Nari</i>
Vitaly Novitsky	Gosatomnadzor/Belarus	<i>Vitaly</i>
Aleh Sobaleu	Gosatomnadzor/Belarus	<i>Aleh</i>
Giang Do Thi Huong	VARANS/Vietnam	<i>Giang</i>
Mohamed Badr	NRRA/Egypt	<i>Mohamed</i>
Tri Djatmiko	BAPETEN/Indonesia	<i>Tri</i>
Grace Carlos	PNRI/Philippines	<i>Grace M. Carlos</i>
Joan Tugo	PNRI/Philippines	<i>Joan</i>
Taras Kozulko	SNRIU/Ukraine	<i>Taras</i>